



Market Feedback Analysis

Customer Feedback on FactoryTwin Implementation



Swipe Right



Customer Quote:

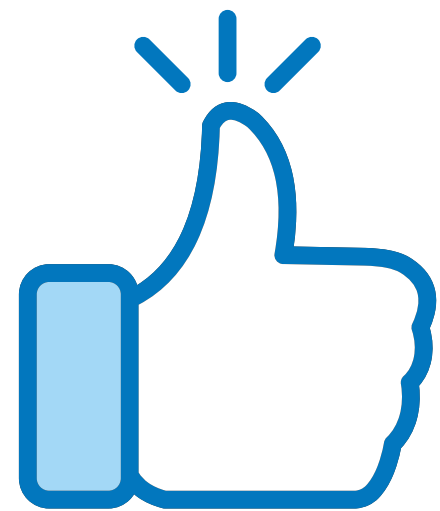
“By automating metrics and dashboards, FactoryTwin freed up valuable management time and aligned leaders around the same performance indicators, creating a shared focus to accelerate our continuous improvement efforts.”

–Justin Schramm, President

Question 1

**Did we deliver
what we
promised?**

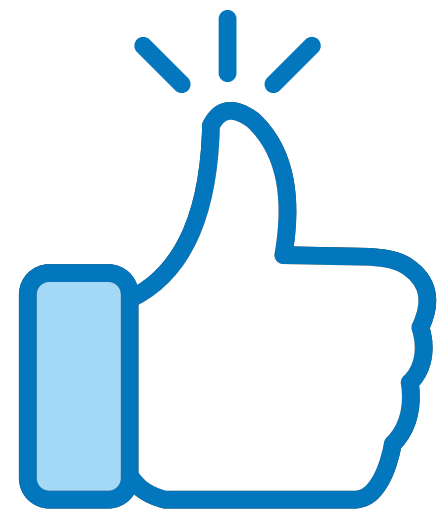
Answer: Yes.



Question 2

**Did we deliver
on time?**

Answer: Yes.



Question 3

Did we deliver within the time commitment (less than 50 hours altogether) expected from your team members?

Answer: Yes, we had several internal challenges. FactoryTwin went above and beyond to help us find solutions.

Question 4

How was FactoryTwin team's responsiveness to your needs? (Scale 0 – 10)

Answer: 10, very responsive to our needs.

Question 5

What stands out in this collaboration compared to your past experiences with software vendors?

Answer: The team at FactoryTwin understands the manufacturing process, and it really showed through in the implementation process.

Question 6

**Are there features
you find difficult to
use or unnecessary?**

Answer: No.

Question 7

How likely are you to recommend FactoryTwin to other manufacturers? (Scale 1 – 10)

Answer: A small shop with limited resources is **certainly a 10**; for a much larger shop, it would depend on where they are in their journey.

FactoryTwin's Comment: Glad that you rated FactoryTwin at 10 for your needs. You will be surprised that we are finding the same opportunities at larger customers as well.



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THANK YOU!

*Get a Factory
Intelligence Platform for
your Shop Floor Today!*



www.Factory-Twin.com

